

# Building High Performance Teams



This event builds skill in the areas of team dynamics, group problem-solving, and group decision-making. The structural and behavioural dimensions of building and leading an effective team are fully explored. You will develop the skills necessary to lead teams where combined efforts are needed to reach optimal performance levels. You will develop insights into:

- The team "life cycle"
- The critical differences between supervising and leading
- How to help your team through predictable stages
- Balancing processes and tasks that the team supports to produce superior results
- Facilitation techniques to lead an effective team and create true "synergism"
- How to plan and conduct effective team meetings

## Who Will Benefit?

Any leader who needs to create higher levels of employee involvement using a less directive and more facilitative leadership style

## Course Outline

- Structural issues in team development
- Targeted development activities for different stages
- Job design in an empowered team
- Four fundamentals of team empowerment
- A process model for effective team meetings
- Balancing process and outcomes of meetings
- Team-building experience
- The collaborative decision-making process
- Team action analysis
- Feedback on individual and team behaviours
- Core competencies for team leaders
- Modelling positive communication
- Giving and receiving feedback
- Dealing with difficult situations

## Duration

1 Day

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